

From: DeathTar@aol.com@inetgw
To: Microsoft ATR
Date: 1/26/02 1:28am
Subject: (no subject)

Although I am not entirely on one specific topic that has been directly addressed by the battles against Microsoft I feel that I should point out some major problems I have been experiencing with the company's policies and software lately.

To start off, I should point out that I do use Microsoft windows ME as an operating system so I can't say that I am unwilling to use some of their products but I do find some problems with them. I enjoy using opera as my web browser rather than Internet explorer because it has more features and runs faster and therefore I have chosen to use it. This may seem like an arbitrary statement but it is not because I do not wish to use Internet explorer at all. This is simply not a possibility when using windows as an operating system and I feel that this "feature" of windows not only hurts smaller software companies such as opera or Netscape, which I have also used in the past, but it also detracts from what I as a user and consumer want to experience. If a product does not function to par then the consumer or user, whatever the case may be, should be allowed to choose an alternate source. It is true that internet explorer is a free product and some may even argue that it is part of the operating system, but so is windows media player and I am not forced to use that program when I find another program to take it's place. Every time I open a window I must use Internet explorer. Another problem I have encountered while using opera is that sites that use a MSN passport do not fully support this browser. This would seem opera's fault if it were not that these are the only sites that I have encountered that have this problem. Microsoft is purposefully designing web pages that adhere only to their software. I for one do not find this fair business at all.